



## **AND/OR rubber cork tiles and rolls LIMITED WARRANTY**

**Registration for warranty:** Just fill out the form and fax or send it back to Capri cork. Send the registration only after the floor is installed and you are satisfied with the floor. If you are not satisfied with your floor, contact your installer immediately. The warranty is valid from the date of shipping.

Capri cork warrants, to the original end user, for a period of five (5) years from the date of shipment that our flooring products are free of defects in material or manufacture. This warranty only shall be available to the original customer who purchased the Capri cork flooring material.

To be eligible for replacement under any of these warranties the consumer must notify Capri cork at 1879 Commerce Park East, Lancaster, Pa 17601 within ninety (90) days after claim defect is discovered. Capri cork reserves the right to inspect the installation of its product to be claimed defective. Any defective material will be replaced at no charge if the defect is found prior to installation. If a defect is found after installation Capri cork will inspect the material and determine if the claim is valid. If the product is determined to be defective, subject to the limitations in the warranty, the product will be replaced. Capri cork assumes no liability for labor costs in the installation of the products claimed defective.

### **EXCLUSIONS TO WARRANTY**

- 1) Installation of visibly defect material.
- 2) Installation over non-approved substrates. Installation of material with adhesives other than those that are recommended. Application of sealers/finishes or cleaners other than those that are recommended.
- 3) Problems caused by moisture, hydrostatic pressure, or alkali in the substrate.
- 4) Improper or inadequate substrate preparation, installation or maintenance.
- 5) Damage to the floor when left unprotected during construction or during moving of heavy equipment and/or furniture.
- 6) Damage to flooring material from high heels or spikes or inadequate furniture glides or casters.
- 7) Exterior installations.
- 8) Sale of "seconds", "off goods" or any other irregular (non-first quality) flooring materials. With respect to these such are sold "as is" and seller makes no warranties whatsoever, express or implied with respect thereto, including warranties of merchantability or fitness for a particular purpose.
- 9) Shade variations after installation.
- 10) Fading resulting from heavy sunlight penetration.
- 11) Any implied promise made by any salesman or representative.

This warranty is in lieu of any other warranty expressed or implied. Capri cork shall not be liable for any incidental or consequential damages which may result from a defect. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific rights and you also may have rights which may vary from state to state.